Case #	
Name	
Probation Office	
Address/Number	

# PROBATIONER HANDBOOK

**Key to Your Success** 



State of Connecticut Judicial Branch Court Support Service Division Probation is a time you can use to learn how to make good choices. It is your chance to remain in the community with conditions instead of going to jail. You will be assigned a Probation Officer who will help you. If you follow all of the court's conditions and your Probation Officer's conditions, you will successfully complete your probation. However, if you choose not to follow the conditions of your probation you may be arrested for a violation of probation and possibly go to jail.



The Office of Adult Probation would like to see you successfully complete your probation and end your involvement with the criminal justice system. This handbook was created to help you achieve this. Many people do well on probation and never find themselves in legal trouble again. When this happens, everyone benefits, including you. If you think of your probation period as an opportunity, rather than a punishment, you will have more success.

You should ask questions, so you can completely understand what you need to do. This handbook will answer some commonly asked questions and explain some probation conditions. If you have difficulty understanding the handbook, please ask your Probation Officer to read or explain the handbook to you.

#### **COMMON QUESTIONS ABOUT PROBATION**

#### What are the rules for reporting to my Probation Officer?

- You must report on the day and time your Probation Officer tells you to.
- If you have an emergency or illness that prevents you from keeping your appointment, call and speak directly to your Probation Officer or Office Supervisor and get a new appointment.

## What should I bring to my appointment with my Probation Officer?

- Photo ID (Driver License or State ID card).
- Proof of where you live (utility bill, business mail, etc.).
- Proof of employment (pay stub, note from employer).
- Proof of changes, if any, to your name, address, phone, etc.
- Proof of any completed treatment, community service, restitution and charity contributions.

## What should I not bring to my appointment with my Probation Officer?

You will pass through a metal detector and be searched, so you should not bring the following:

- Weapons or anything that can be used as a weapon.
- · Recording devices.
- Camera cell phones (All regular cell phones must be turned off).

#### Why is it important that I participate in treatment?

Your Probation Officer may refer you to a treatment program. There are many different types of treatment. These programs will help you improve your situation — they are not a punishment. However, failure to cooperate with treatment may result in a violation of probation.

You may not want to go to treatment. This is normal. Programs require your time and effort. The most important first step for you is to attend. Once there, if you approach treatment as an opportunity, you will get the most out of it — give yourself the best chance for success.

#### Why do I have to sign a release of information?

It is necessary for you to sign the release of information so that your Probation Officer can find out if you attended and completed the program.

## How can I get information about services in the community?

You can call INFOLINE at 2-1-1. INFOLINE is a way you can get help by telephone or on the internet at www.infoline.org. The hearing impaired can also reach the INFOLINE by TDD.

- INFOLINE can provide you with information on the following: housing, financial needs, health insurance, substance abuse and mental health treatment, social services, benefits, suicide prevention, and help in a crisis.
- The caseworkers can speak different languages.
- INFOLINE is toll-free from anywhere in Connecticut and available 24 hours a day and 365 days a year.

#### Am I responsible to pay for my treatment services?

You may have to pay for your treatment. However, you may be eligible for services through private or state funding, free services or services that are offered at a reduced cost.

#### What do I do if I am arrested?

If you are arrested, charged with any offense, or have any police contact, contact your Probation Officer, no later than 48 hours of it happening. You may do this in person or by telephone.

#### Can I go out of state?

You may not travel or move out of state without permission from your Probation Officer.

#### Can I carry a firearm?

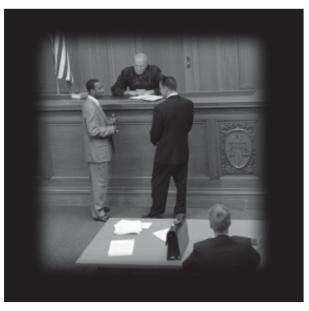
- No probationer may possess any firearms if on probation for a felony or a misdemeanor crime of illegal possession of drugs, domestic violence involving the use or threatened use of physical force or convicted for having a deadly weapon.
- Probationers convicted of certain misdemeanors, as listed in your standard Conditions of Probation, may not possess any firearms.
- If you are subject to a Protective and/or Restraining
  Order or other court orders not to possess any weapons,
  you are expected not to own, possess or purchase any
  weapons or items that could be used as a weapon.

#### **COMMON QUESTIONS ABOUT PROBATION**

(continued)

#### What is Violation of Probation?

- When you fail to follow the conditions of your probation it is a violation of probation.
- If you fail to follow any of your conditions or you get arrested, your Probation Officer may return your case to court.
- There will be a court hearing and if a violation is proved, you may be sentenced to jail.



#### What if I have a "No Contact" order?

You must not have or attempt to have any contact with the person or place. If that person tries to contact you, do not agree to make contact. Tell your Probation Officer immediately.

## What does it mean when my case is supervised by a private company?

If appropriate a private company that contracts with the Office of Adult Probation will monitor your compliance with your probation conditions. At intake you will review and sign a letter telling you who to call in case of changes, arrest, and permission to travel out of state. The letter will also tell you where to mail your proof of completion of any programs, proof of community service hours completed, restitution payments and other required items. If you are notified by letter or telephone to give a urine sample, you are expected to follow the instructions.

## I was just released from prison, what is the first thing I should do?

Your probation begins the day you are released from prison and you are expected to immediately contact Adult Probation.

#### Do I have to give a DNA sample?

If you are notified by letter to give a DNA sample, follow all of the instructions in the letter about who to contact for an appointment and where to go for the appointment. You will need to bring two forms of identification to the appointment. Your refusal to give a DNA sample is a Class A Misdemeanor and can be a violation of your probation.

#### Where do I send my restitution payments to?

You will be given a form with instructions about your restitution and what is required. Payments must be in the form of a bank check or money order and mailed to CSSD Restitution Unit, 936 Silas Deane Hwy., Wethersfield, CT 06109. You must include your printed name, date of birth, and social security number with your payment.

#### Who do I pay my court fines and fees to?

You will make your court payments directly to the Clerk's Office at the court.

#### Can I vote?

Yes, but first you must be registered in the town where you live and if you were locked up you may have to restore your voting rights. If you have any questions, contact the Connecticut Secretary of State Elections Office: (860) 509-6100, Toll Free (800) 540-3764, TDD (860) 509-6191.

#### What are my rights as a probationer?

You have the right to be treated in a respectful and professional manner that is free of any form of harassment, bias or discrimination because of your race, age, religion, gender, sexual orientation, place of birth, disability and political views.

#### What do I do if I feel my rights have been violated?

• First, talk to your Officer and try to resolve your problems with your Officer.

#### **COMMON QUESTIONS ABOUT PROBATION**

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#### What do I do if I feel my rights have been violated?

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- If you feel that you can't resolve your problems with your Probation Officer, ask to speak to your officer's supervisor.
- If you still cannot resolve the problem you can call the Human Resource Manager to make an oral complaint or you can request a grievance form from the office supervisor and send it to the CSSD Manager of Human Resources, 936 Silas Deane Hwy., 3<sup>rd</sup> Floor, Wethersfield, CT 06109 — 1-866-627-1583.
- Your probation will not be negatively affected just because you filed a complaint.
- Filing a complaint does not relieve you from your responsibilities to the court.

#### **TIPS FOR SUCCESS**

- Review and understand all of your conditions of probation.
- Think before you act. Slow yourself down and think a few steps ahead.
- Surround yourself with law abiding people who really want to see you do well, such as friends, family, coworkers, and formal support groups.
- Take ownership of your probation by becoming an active participant.
- Be open to the guidance from your Probation Officer.
- The responsibility for making changes in your life is yours



#### **Eastern Region**

#### **Danielson Adult Supervision** Chief Probation Officer/ Office Supervisor

183 Main St.

Danielson, CT 06239

(860) 774-5735

(860) 774-6277 fax

#### Willimantic Adult Supervision (DNA Testing Site)

109 Valley St.

Willimantic, CT 06226

(860) 423-6318

(860) 423-1906 fax

Ashford, Brooklyn, Canterbury, Chaplin, Eastford, Hampton, Killingly, Plainfield, Pomfret, Putnam, Scotland, Sterling, Thompson, Windham, and Woodstock

#### New London Adult Supervision Chief Probation Officer/Office Supervisor (DNA Testing Site)

153 Williams St.

New London, CT 06320

(860) 442-9426

(860) 443-6751 fax

East Lyme, Groton, Ledyard, Lyme New London, N. Stonington, Old Lyme, Stonington, and Waterford

#### Norwich Adult Supervision Chief Probation Officer/Office Supervisor

100 Broadway

Norwich, CT 06360

(860) 889-8351

(860) 887-2599 fax

Bozrah, Colchester, Franklin, Griswold, Lebanon, Lisbon, Montville, Norwich, Preston, Salem, Sprague, and Voluntown

#### Manchester Adult Supervision Chief Probation Officer/

#### Office Supervisor

587 E. Middle Turnpike Manchester, CT 06040

(860) 649-1650

(860) 646-6252 fax

#### Rockville Adult Supervision

(Satellite of Manchester)

20 Park St.

Rockville, CT 06066

(860) 649-1650

Andover, Bolton, Columbia, Coventry, Ellington, Hebron, Tolland, Mansfield, Somers, Stafford, Union, Vernon, and Willington

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#### **Southwest Region**

Bridgeport Adult Supervision Chief Probation Officer/Office Supervisor (DNA Testing Site)

1127 Main St.

Bridgeport, CT 06604

(203) 579-6241

(203) 579-6070 fax

Bridgeport, Easton, Fairfield, Monroe, Stratford, and Trumbull

#### Norwalk Adult Supervision Chief Probation Officer/Office Supervisor

717 West Ave.

Norwalk, CT 06851

(203) 866-5025

(203) 838-8145 fax

Norwalk, New Canaan, Weston, Westport, and Wilton

## Stamford Adult Supervision Chief Probation Officer/Office Supervisor

123 Hoyt St.

Stamford, CT 06905

(203) 965-5302

(203) 965-5343 fax

Darien, Greenwich, and Stamford

#### **South Central Region**

#### New Haven Adult Supervision Chief Probation Officer/Office Supervisor (DNA Testing Site)

867 State St.

New Haven, CT 06510

(203) 789-7876

(203) 789-7136 fax

New Haven, Bethany, Branford, E. Haven, Guilford, Madison, N. Bradford, and Woodbridge

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#### South Central Region (continued)

#### Middletown Adult Supervision Chief Probation Officer/Office Supervisor

484 Main St.

Middletown, CT 06457

(860) 344-2998

(860) 344-2703 fax

Chester, Clinton, Cromwell, Deep River, Durham, E. Haddam, E. Hampton, Essex, Haddam, Killingworth, Middlefield, Middletown, Old Saybrook, Portland, and Westbrook. Meriden, Cheshire, Hamden, Meriden, North Haven, and Wallingford

#### **Northwest Region**

## Waterbury Adult Supervision Chief Probation Officer/Office Supervisor (DNA Testing Site)

11 Scovill St.

Waterbury, CT 06702

(203) 596-4195

(203) 596-4201 fax

Middlebury, Naugutuck, Prospect, Southbury, Waterbury, Watertown, Wolcott, and Woodbury

## Danbury Adult Supervision Chief Probation Officer/Office Supervisor

319 Main St.

Danbury, CT 06810

(203) 797-4414

(203) 731-2835 fax

Bethel, Brookfield, Danbury, New Fairfield, Newtown, Redding, Ridgefield, and Sherman

## Bantam Adult Supervision Chief Probation Officer/Office Supervisor

80 Doyle Rd.

Bantam, CT 06750

(860) 567-4646

(860) 567-4669 fax

Torrington, Litchfield, Barkhamsted, Bethlehem, Bridgewater, Canaan, Colebrook, Cornwall, Goshen, Hartland, Harwinton, Kent,

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#### Northwest Region (continued)

Bantam Adult Supervision (continued) - Morris, New Hartford, New Milford, Norfolk, N. Canaan, Roxbury, Salisbury, Sharon, Thomaston, Warren, Washington, and Winchester (Winsted)

## Milford Adult Supervision Chief Probation Officer/Office Supervisor

1 Darina Place Milford, CT 06460 (203) 877-1253 (203) 876-2580 fax

Milford, W. Haven, Ansonia, Beacon Falls, Derby, Orange, Oxford, Seymour, and Shelton

#### North Central Region

### Hartford Adult Supervision Chief Probation Officer/Office S

## Chief Probation Officer/Office Supervisor (DNA Testing Site) Enfie

309 Wawarme Ave. Hartford, CT 06114 (860) 241-2300 (860) 566-7443 fax

## Enfield Adult Supervision (Satellite of Hartford) 111 Phoenix Ave.

Enfield, CT 06082 (860) 241-2300

Hartford, Avon, Bloomfield, Canton, Farmington, W. Hartford, E. Granby, E. Windsor, Enfield, Granby, Simsbury, Suffield, Windsor, and Windsor Locks

#### New Britain Adult Supervision Chief Probation Officer/Office Supervisor

20 Franklin Sq. New Britain, CT 06051 (860) 515-5035 (860) 515-5060 fax

Berlin, New Britain, Newington, Rocky Hill, and Wethersfield

#### Bristol Adult Supervision Chief Probation Officer/Office Supervisor

225 N. Main St.

Bristol, CT 06010

(860) 584-0073

(860) 583-9260 fax

Bristol, Burlington, Plainville, Plymouth, and Southington

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#### Get Information about Services in the Community

Call: INFOLINE at 2-1-1 1-800-203-1234

Go Online: www.infoline.org

### State of Connecticut Judicial Branch Court Support Service Division



JDP-AP-136 06/2005

www.jud.state.ct.us